



Solving Common PC Problems Course Overview

Solving Common PC Problems

Course Duration:

7 Hours / 1 Day

- 1 Windows troubleshooting** **basic**
 - Getting Help
 - Updating your program or drivers
 - The Start Menu Overview
 - To uninstall or change a program
- 2 Startup & shutdown troubleshooting**
 - Start your computers in safe mode
 - Using last known good configuration
 - System Restore overview
 - BIOS error warning sound
- 3 Increase computer performance**
 - Startup applications
 - Adjust performance options
 - End running application
 - Disk Cleanup
 - Using disk defragmenter
 - Reserve disk space for virtual memory
 - Back up files
 - Restore files from a backup
- 4 Hardware troubleshooting**
 - Device manager
 - USB plug & play hardware
- 5 Computer security and virus handling**

- Anti-virus software scan
 - Windows Update
 - Use Windows Firewall
- 6 Printers troubleshooting**
 - Fix Printer Problem
 - Installing network printers
 - Setting printer properties
 - See what's printing
 - Cancel printing
 - Connection Checking
 - IPCONFIG command
 - Connecting two computers
 - 7 How to add new Chinese input method**
 - Add another keyboard layout
 - Remove a text service
 - Use shortcut key to switch language & keyboard layout
 - 8 Remote desktop connection**
 - Remote desktop connection
 - Enable remote desktop connection
 - 9 Setup Windows Dual Boot**
 - How to setup Windows Dual Boot options?
 - Technique of installing multiple OS